

**Public-Facing Requirements** - La Plata County – Current date through May 26, 2020 (May 5, 2020, Version 1)

This guide is designed to be a quick reference that identifies public-facing requirements of recent Public Health Orders (PHO) issued by the State of Colorado and San Juan Public Health Department. All footnotes that reference 20-28 refer to Colorado’s PHO 20-28, as updated on May 4, 2020. Public-facing requirements refer to the requirements that persons visiting a business are likely to see while doing business. This guide is not a legally binding document and does not capture every detail of every business model. This guide is to assist in understanding PHO requirements; however, if you have any questions, please refer directly to the governing PHO. Business types are examples of the types of businesses, not an exhaustive list. This guide does not include all business types.

Business type	Goods and Services Delivery Methods	Employee Requirements	Customer Requirements	Business Requirements
<b>Critical Retail</b> Grocery Stores Farm and produce stands Gas Stations Convenience stores Liquor stores Firearm stores Hardware, farm, and building material Cleaning and personal care products Working from home products	In-store <sup>i</sup>  Delivery Window Walk-up Drive-through Curb-side <sup>ii</sup>	Wear a face mask when dealing with public or co-workers <sup>iii</sup>  Encourage 6-foot distances among customers and co-workers <sup>iv</sup>	Encouraged, but not mandated to wear a mask <sup>v</sup>  Maintain 6-foot distances <sup>vi</sup>	Limit the # of customers to ensure 6-foot social distancing <sup>vii</sup>  Restrict returns to sanitized items <sup>viii</sup>  Provide face and hand coverings to employees <sup>ix</sup>  Post signage for employees and customers on good hygiene; <sup>x</sup> that vulnerable individuals should refrain from shopping outside of special hours; <sup>xi</sup> and that customers wear mask and gloves <sup>xii</sup>  Mark area of high customer concentration with 6-foot markers <sup>xiii</sup>  Provide hand sanitizer <sup>xiv</sup>

La Plata County - April 27-May 7, 2020 (Public-Facing Requirements)

Business type	Goods or Services Delivery Methods	Employee requirements	Customer Requirements	Business Requirements
Non-Critical Retail	Delivery Window Walk-up Drive-through Drive-up <sup>xv</sup>	Wear a face mask when dealing with public or co-workers <sup>xvi</sup>  Encourage 6-foot distances among customers and co-workers <sup>xvii</sup>	Encouraged, but not mandated to wear a mask <sup>xviii</sup>  Maintain 6-foot distances <sup>xix</sup>	Restrict returns to sanitized items <sup>xx</sup>  Post signage for employees and customers on good hygiene <sup>xxi</sup>

La Plata County - Beginning May 8, 2020 (Public-Facing Requirements)

Business Type	Goods and Services Delivery Methods	Employee Requirements	Customer Requirements	Business Requirements
<b>Non-Critical Retail</b> Clothing stores Home goods Cell phones Mattresses Appliances Thrift shops Apothecaries Vape shops Tobacco shops Craft Hobby Fabric Fishing tackle Sporting goods Boutiques Etc. <b>Critical Retail</b> Grocery Stores Farm and produce stands Gas Stations Convenience stores	Open at 50% capacity for non-critical retail <sup>xxii</sup>  In-store <sup>xxiii</sup>  Delivery Window Walk-up Drive-through Curb-side <sup>xxiv</sup>  Critical Retail is open 100% capacity	Wear a face mask when dealing with public or co-workers <sup>xxv</sup>  Encourage 6-foot distances among customers and co-workers <sup>xxvi</sup>	Encouraged, but not mandated to wear a mask <sup>xxvii</sup>  Maintain 6-foot distances <sup>xxviii</sup>	Self certify they meet requirements <sup>xxix</sup>  Limit the # of customers to ensure 6-foot social distancing <sup>xxx</sup>  Restrict returns to sanitized items <sup>xxxi</sup>  Provide face and hand coverings to employees <sup>xxxii</sup>  Post signage for employees and customers on good hygiene; <sup>xxxiii</sup> that vulnerable individuals should refrain from shopping outside of special hours; <sup>xxxiv</sup> and that customers wear mask and gloves <sup>xxxv</sup>

Liquor stores Firearm stores Hardware, farm, and building material Cleaning and personal care products Working from home products				Mark area of high customer concentration with 6-foot markers <sup>xxxxvi</sup>  Provide hand sanitizer <sup>xxxxvii</sup>
<b>Business Type</b>	<b>Goods and Services Delivery Method</b>	<b>Employee Requirements</b>	<b>Customer Requirements</b>	<b>Business Requirements</b>
<b>Field Services</b> <sup>xxxviii</sup> Real estate	Business providing services in the field <sup>xxxix</sup>	Limit gatherings to under 10 people <sup>xl</sup>  6-foot social distancing <sup>xli</sup>  Wear gloves and masks for any customer interactions <sup>xlii</sup>  When scheduling, must inquire if the customer or location has positive or symptomatic COVID-19 persons at the location <sup>xliii</sup>  Maintain a log of customer contacts <sup>xliv</sup>  Sanitize all tools or equipment after customer visit <sup>xlv</sup>	6-foot social distancing <sup>xlvi</sup>  Encouraged, but not mandated to wear a mask <sup>xlvii</sup>	Provide gloves and masks for customer interactions <sup>xlviii</sup>  When scheduling, must inquire if the customer or location has positive or symptomatic COVID-19 persons at the location <sup>lix</sup>  Maintain a log of customer contacts <sup>l</sup>  Provide estimates, invoices, receipts, and documentation electronically <sup>li</sup>  Provide contactless payment option if possible <sup>lii</sup>  Encourage customers to wear face coverings during interactions <sup>liii</sup>

<b>Business Type</b>	<b>Goods and Services Delivery Method</b>	<b>Employee Requirements</b>	<b>Customer Requirements</b>	<b>Business Requirements</b>
<b>Non-Critical Office Based</b>	Commercial business conducted in an office, not a production environment <sup>liv</sup>  Open at 50% capacity <sup>lv</sup>	Maintain 6 foot distancing with co-employees and customers <sup>lvi</sup>  Minimize in-person meetings <sup>lvii</sup>  Wear gloves and masks when interacting with customers <sup>lviii</sup>	Encouraged, but not mandated to wear a mask <sup>lix</sup>	6-feet space between workspaces <sup>lx</sup>  Post signage for employees and customers on good hygiene <sup>lxi</sup>  Encourage customers to wear facial coverings <sup>lxii</sup>  Provide hand sanitizer <sup>lxiii</sup>  Provide special hours for vulnerable individuals if possible <sup>lxiv</sup>

<b>Business Type</b>	<b>Goods and Services Delivery Method</b>	<b>Employee Requirements</b>	<b>Customer Requirements</b>	<b>Business Requirements</b>
<b>Personal Services</b> Pastoral services Personal Training Dog grooming Body Art Beauty professionals Hairstylists Barbers Cosmetologists Estheticians Nail technicians Message therapists	50% occupancy for the location <sup>lxv</sup>  No more than 10 people in any location <sup>lxvi</sup>  6 feet between customers (even while waiting) <sup>lxvii</sup>  Service by appointment only <sup>lxviii</sup>	Must wear mask and gloves (if gloves cannot be worn, meticulous hand washing) <sup>lxix</sup>  Change gloves and wash hands between customers <sup>lxx</sup>  Clean and disinfect tools between customers <sup>lxxi</sup>  Maintain customer log <sup>lxxii</sup>	Must wear mask <sup>lxxiii</sup>  Be subject to symptom checking for close personal services <sup>lxxiv</sup>	Post signage of good hygiene <sup>lxxv</sup>  Provide contactless payment options where possible <sup>lxxvi</sup>  Perform symptom checking of customers for close personal service, and decline services for symptomatic persons <sup>lxxvii</sup>

Business Type	Goods and Services Delivery Method	Employee Requirements	Customer Requirements	Business Requirements
On-premise food service <sup>lxxxvii</sup> Bars Taverns Brewpubs Breweries, etc. <sup>lxxxix</sup> Cigar bars <sup>lxxx</sup> Gyms (Except for appropriate personal services) <sup>lxxxii</sup> Movies and performance theaters <sup>lxxxii</sup> Casinos <sup>lxxxiii</sup> Horse tracks <sup>lxxxiv</sup> Playgrounds <sup>lxxxv</sup> Indoor Malls <sup>lxxxvi</sup>	Closed			
<b>Places of Public Accommodation</b> Restaurants Places of public accomodation	Delivery Window Walk-up Drive-through Drive-up <sup>lxxxvii</sup>  No consumption on-premises <sup>lxxxviii</sup>  No more than 5 persons on premises at one time <sup>lxxxix</sup>	Wear masks and gloves if possible when they have interaction with public or co-workers <sup>xc</sup>	6 foot between customers <sup>xcii</sup>  Encouraged, but not mandated to wear a mask <sup>xcii</sup>	

<sup>i</sup> SJB-20-01, Sec. II  
<sup>ii</sup> 20-28 Appendix A.I.  
<sup>iii</sup> 20-28 Appendix A.I.B.2.; SJB-20-01 pg. 3; and Executive Order D 2020 039.  
<sup>iv</sup> 20-28 Appendix A.I.B.1.  
<sup>v</sup> 20-28 I.B. and SJB-20-01 pg. 3  
<sup>vi</sup> 20-28 Appendix A.II.A.1  
<sup>vii</sup> 20-28 Appendix A.II.C.1.  
<sup>viii</sup> 20-28 Appendix A.I.A.2.  
<sup>ix</sup> 20-28 Appendix A.I.A.3.

<sup>x</sup> 20-28 Appendix A.I.A.4.  
<sup>xi</sup> 20-28 Appendix A.II.C.3.  
<sup>xii</sup> 20-28 Appendix A.II.C.4.  
<sup>xiii</sup> 20-28 Appendix A.I.C.1.; and Appendix A.II.C.2.  
<sup>xiv</sup> 20-28 Appendix A.II.C.5.  
<sup>xv</sup> 20-28 Appendix A.I.  
<sup>xvi</sup> 20-28 Appendix A.I.B.2.; SJB-20-01 pg. 3 and Executive Order D 2020 039.  
<sup>xvii</sup> 20-28 Appendix A.I.B.1.  
<sup>xviii</sup> 20-28 I.B. and SJB-20-01 pg. 3  
<sup>xix</sup> 20-28 Appendix A.II.A.1  
<sup>xx</sup> 20-28 Appendix A.I.A.2.  
<sup>xxi</sup> 20-28 Appendix A.I.A.4.  
<sup>xxii</sup> 20-28 Appendix A.II.  
<sup>xxiii</sup> SJB-20-01, Sec. II  
<sup>xxiv</sup> 20-28 Appendix A.I.  
<sup>xxv</sup> 20-28 Appendix A.I.B.2.; SJB-20-01 pg. 3; and Executive Order D 2020 039  
<sup>xxvi</sup> 20-28 Appendix A.I.B.1.  
<sup>xxvii</sup> 20-28 I.B. and SJB-20-01 pg. 3  
<sup>xxviii</sup> 20-28 Appendix A.II.A.1  
<sup>xxix</sup> SJB-20-01, Sec. II, Pg. 2.  
<sup>xxx</sup> 20-28 Appendix A.II.C.1.  
<sup>xxxi</sup> 20-28 Appendix A.I.A.2.  
<sup>xxxii</sup> 20-28 Appendix A.II.A.3.  
<sup>xxxiii</sup> 20-28 Appendix A.I.A.4.  
<sup>xxxiv</sup> 20-28 Appendix A.II.C.3.  
<sup>xxxv</sup> 20-28 Appendix A.II.C.4.  
<sup>xxxvi</sup> 20-28 Appendix A.I.C.1.; and Appendix A.II.C.2.  
<sup>xxxvii</sup> 20-28 Appendix A.II.C.5.  
<sup>xxxviii</sup> SJB-20-01, pg. 3.  
<sup>xxxix</sup> 20-28 Order III.E.  
<sup>xl</sup> 20-28 Appendix B.I.A.1.  
<sup>xli</sup> 20-28 Appendix B.I.A.2.  
<sup>xlii</sup> 20-28 Appendix B.I.A.4. and Executive Order D 2020 039.  
<sup>xliii</sup> 20-28 Appendix B.I.A.5.  
<sup>xliiii</sup> 20-28 Appendix B.I.A.6.  
<sup>xlv</sup> 20-28 Appendix B.I.A.7.  
<sup>xlvii</sup> 20-28 Appendix B.I.A.2.  
<sup>xlviii</sup> 20-28 I.B. and SJB-20-01 pg. 3  
<sup>xlix</sup> 20-28 Appendix B.I.A.4.  
<sup>l</sup> 20-28 Appendix B.I.A.5.  
<sup>li</sup> 20-28 Appendix B.I.A.6.  
<sup>lii</sup> 20-28 Appendix B.I.B.1.  
<sup>liii</sup> 20-28 Appendix B.I.B.2.  
<sup>liiii</sup> 20-28 Appendix B.I.B.4.  
<sup>liv</sup> 20-28 Order III.1.  
<sup>lv</sup> 20-28 Appendix C.I., and SJB-20-01 pg. 3.

---

<sup>lvi</sup> 20-28 Appendix C.I.B.2.  
<sup>lvii</sup> 20-28 Appendix C.I.B.2.  
<sup>lviii</sup> 20-28 Appendix C.I.B.4, and Executive Order D 2020 039.  
<sup>lix</sup> 20-28 I.B. and SJB-20-01 pg. 3  
<sup>lx</sup> 20-28 Appendix C.I.A.1.  
<sup>lxi</sup> 20-28 Appendix C.I.A.5.  
<sup>lxii</sup> 20-28 Appendix C.I.C.2.  
<sup>lxiii</sup> 20-28 Appendix C.I.C.3.  
<sup>lxiv</sup> 20-28 Appendix C.I.C.4.  
<sup>lxv</sup> 20-28 Order III.L.  
<sup>lxvi</sup> 20-28 Order III.L.  
<sup>lxvii</sup> 20-28 Order III.L.; 20-28 Appendix D.I.A.2.; 20-28 Appendix D.I.C.1.  
<sup>lxviii</sup> 20-28 Appendix D.I.C.1.  
<sup>lix</sup> 20-28 Order III.L.; 20-28 Appendix D.I.B.1.a.; and Executive Order D 2020 039.  
<sup>lxx</sup> 20-28 Appendix D.I.B.1.c.  
<sup>lxxi</sup> 20-28 Appendix D.I.B.1.d.  
<sup>lxxii</sup> 20-28 Appendix D.I.B.1.e.  
<sup>lxxiii</sup> 20-28 Order III.L.; 20-28 Appendix D.I.C.2.  
<sup>lxxiv</sup> 20-28 Appendix D.I.C.3.  
<sup>lxxv</sup> 20-28 Appendix D.I.A.3.  
<sup>lxxvi</sup> 20-28 Appendix D.I.C.4.  
<sup>lxxvii</sup> 20-28 Appendix D.I.C.3.  
<sup>lxxviii</sup> 20-28 Order II.A.1.  
<sup>lxxix</sup> 20-28 Order II.A.2.  
<sup>lxxx</sup> 20-28 Order II.A.3.  
<sup>lxxxi</sup> 20-28 Order II.A.4. and Order I.H. (No more than 4 persons (unless in same household), 6-feet apart, no shared equipment))  
<sup>lxxxii</sup> 20-28 Order II.A.5.  
<sup>lxxxiii</sup> 20-28 Order II.A.6.  
<sup>lxxxiv</sup> 20-28 Order II.A.7.  
<sup>lxxxv</sup> 20-28 Order I.H.  
<sup>lxxxvi</sup> 20-28 Appendix A.III.  
<sup>lxxxvii</sup> 20-22 Order II.A.1. and Order II.C.  
<sup>lxxxviii</sup> 20-22 Order II.A.  
<sup>lxxxix</sup> 20-22 Order II.A.  
<sup>xc</sup> Executive Order D 2020 039.  
<sup>xcI</sup> 20-22 Order II.A.  
<sup>xcii</sup> 20-28 I.B. and SJB-20-01 pg. 3