This guide is designed to be a quick reference that identifies public-facing requirements of recent Public Health Orders (PHO) issued by the State of Colorado and San Juan Public Health Department. All footnotes that reference 20-28 refer to Colorado’s PHO 20-28, as updated on May 4, 2020.

Public-facing requirements refer to the requirements that persons visiting a business are likely to see while doing business. This guide is not a legally binding document and does not capture every detail of every business model. This guide is to assist in understanding PHO requirements; however, if you have any questions, please refer directly to the governing PHO. Business types are examples of the types of businesses, not an exhaustive list. This guide does not include all business types.

### Business Types

**Critical Retail**
- Grocery Stores
- Farm and produce stands
- Gas Stations
- Convenience stores
- Liquor stores
- Firearm stores
- Hardware, farm, and building material
- Cleaning and personal care products
- Working from home products

**Non-Critical Retail**
- Critical Retail is open 100% capacity

### Goods and Services Delivery Methods

- In-store
- Delivery
- Window
- Walk-up
- Drive-through
- Curb-side

### Employee Requirements

- Wear a face mask when dealing with public or co-workers
- Encourage 6-foot distances among customers and co-workers

### Customer Requirements

- Encouraged, but not mandated to wear a mask
- Maintain 6-foot distances

### Business Requirements

- Limit the # of customers to ensure 6-foot social distancing
- Restrict returns to sanitized items
- Provide face and hand coverings to employees
- Post signage for employees and customers on good hygiene
- Mark area of high customer concentration with 6-foot markers
- Provide hand sanitizer

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**La Plata County - April 27-May 7, 2020 (Public-Facing Requirements)**

### Business Type

**Non-Critical Retail**
- Delivery
- Window
- Walk-up
- Drive-through
- Drive-up

### Employee Requirements

- Wear a face mask when dealing with public or co-workers
- Encourage 6-foot distances among customers and co-workers

### Customer Requirements

- Encouraged, but not mandated to wear a mask
- Maintain 6-foot distances

### Business Requirements

- Restrict returns to sanitized items
- Post signage for employees and customers on good hygiene

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**La Plata County - Beginning May 8, 2020 (Public-Facing Requirements)**

### Business Type

**Non-Critical Retail**
- Open at 50% capacity for non-critical retail
- In-store
- Delivery
- Window
- Walk-up
- Drive-through
- Curb-side

**Critical Retail**
- Critical Retail is open 100% capacity

### Employee Requirements

- Wear a face mask when dealing with public or co-workers
- Encourage 6-foot distances among customers and co-workers

### Customer Requirements

- Encouraged, but not mandated to wear a mask
- Maintain 6-foot distances

### Business Requirements

- Self certify they meet requirements
- Limit the # of customers to ensure 6-foot social distancing
- Restrict returns to sanitized items
- Provide face and hand coverings to employees
- Post signage for employees and customers on good hygiene
- Mark area of high customer concentration with 6-foot markers
- Provide hand sanitizer
<table>
<thead>
<tr>
<th>Business Type</th>
<th>Goods and Services Delivery Method</th>
<th>Employee Requirements</th>
<th>Customer Requirements</th>
<th>Business Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Field Services</td>
<td>Business providing services in the field</td>
<td>Limit gatherings to under 10 people&lt;sup&gt;xi&lt;/sup&gt; 6-foot social distancing&lt;sup&gt;xii&lt;/sup&gt; Wear gloves and masks for any customer interactions&lt;sup&gt;xiii&lt;/sup&gt; When scheduling, must inquire if the customer or location has positive or symptomatic COVID-19 persons at the location&lt;sup&gt;xiv&lt;/sup&gt; Maintain a log of customer contacts&lt;sup&gt;xv&lt;/sup&gt; Sanitize all tools or equipment after customer visit&lt;sup&gt;xvi&lt;/sup&gt;</td>
<td>6-foot social distancing&lt;sup&gt;xxxv&lt;/sup&gt; Encouraged, but not mandated to wear a mask&lt;sup&gt;xxxvi&lt;/sup&gt;</td>
<td>Provide hand sanitizer&lt;sup&gt;xxxvii&lt;/sup&gt;</td>
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<tr>
<td>Real estate</td>
<td>Non-Critical Office Based</td>
<td>Commercial business conducted in an office, not a production environment&lt;sup&gt;xxxviii&lt;/sup&gt; Open at 50% capacity&lt;sup&gt;xxxix&lt;/sup&gt;</td>
<td>Maintain 6 foot distancing with co-employees and customers&lt;sup&gt;xxxx&lt;/sup&gt; Minimize in-person meetings&lt;sup&gt;xxxxi&lt;/sup&gt; Wear gloves and masks when interacting with customers&lt;sup&gt;xxxxii&lt;/sup&gt;</td>
<td>Encouraged, but not mandated to wear a mask&lt;sup&gt;xxxxiii&lt;/sup&gt;</td>
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<td>Personal Services</td>
<td>Pastoral services Personal Training Dog grooming Body Art Beauty professionals Hairdressers Barbers Cosmetologists Estheticians Nail technicians Message therapists</td>
<td>50% occupancy for the location&lt;sup&gt;xxxxx&lt;/sup&gt; No more than 10 people in any location&lt;sup&gt;xxxxxi&lt;/sup&gt; 6 feet between customers (even while waiting)&lt;sup&gt;xxxxxii&lt;/sup&gt; Service by appointment only&lt;sup&gt;xxxxxiii&lt;/sup&gt;</td>
<td>Must wear mask and gloves (if gloves cannot be worn, meticulous hand washing)&lt;sup&gt;xxxxxiv&lt;/sup&gt; Change gloves and wash hands between customers&lt;sup&gt;xxxxxv&lt;/sup&gt; Clean and disinfect tools between customers&lt;sup&gt;xxxxxvi&lt;/sup&gt; Maintain customer log&lt;sup&gt;xxxxxvii&lt;/sup&gt;</td>
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<tr>
<td>On-premise food service&lt;sup&gt;lxxvii&lt;/sup&gt;</td>
<td></td>
<td>Closed</td>
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<tr>
<td>Bars</td>
<td></td>
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<td>Taverns</td>
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<td>Brewpubs</td>
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<td>Breweries, etc.</td>
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<td>Cigar bars</td>
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<td>Gyms (Except for appropriate personal services)&lt;sup&gt;lxxix&lt;/sup&gt;</td>
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<tr>
<td>Movies and performance theater&lt;sup&gt;lxxxii&lt;/sup&gt;</td>
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<td>Casinos</td>
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<td>Horse track&lt;sup&gt;lxxxiii&lt;/sup&gt;</td>
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<td>Playgrounds</td>
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<td>Indoor Malls&lt;sup&gt;lxxxiv&lt;/sup&gt;</td>
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<tr>
<td>Places of Public Accommodation</td>
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<tr>
<td>Restaurants</td>
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<td>Places of public accommodation</td>
<td>Delivery</td>
<td>Window</td>
<td>Wear masks and gloves if possible when they have interaction with public or co-workers&lt;sup&gt;iv&lt;/sup&gt;</td>
<td>6 foot between customers&lt;sup&gt;vi&lt;/sup&gt;</td>
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<tr>
<td></td>
<td>Window</td>
<td>Walk-up</td>
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<td></td>
<td>Drive-up</td>
<td>Drive-up&lt;sup&gt;lxxxvii&lt;/sup&gt;</td>
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<td></td>
<td>No consumption on-premises&lt;sup&gt;lxxxvi&lt;/sup&gt;</td>
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<td>No more than 5 persons on premises at one time&lt;sup&gt;lxxxvii&lt;/sup&gt;</td>
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<sup>1</sup> SJB-20-01, Sec. II  
<sup>2</sup> 20-28 Appendix A.I.  
<sup>3</sup> 20-28 Appendix A.I.B.2.; SJB-20-01 pg. 3; and Executive Order D 2020-039.  
<sup>4</sup> 20-28 Appendix A.I.B.1.  
<sup>5</sup> 20-28 Appendix A.I.A.1  
<sup>6</sup> 20-28 Appendix A.I.A.2.  
<sup>7</sup> 20-28 Appendix A.I.A.3.  
<sup>8</sup> 20-28 Appendix A.I.B.2.; SJB-20-01 pg 3 and Executive Order D 2020 039.  
<sup>9</sup> 20-28 Appendix A.I.B.1.  
<sup>10</sup> 20-28 Appendix A.I.B.1.  
<sup>11</sup> 20-28 Appendix A.I.C.1.  
<sup>12</sup> 20-28 Appendix A.I.C.2.  
<sup>13</sup> 20-28 Appendix A.I.C.3.  
<sup>14</sup> 20-28 Appendix A.I.C.4.  
<sup>15</sup> 20-28 Appendix A.I.C.5.  
<sup>16</sup> SJB-20-01, Sec II.  
<sup>17</sup> 20-28 Appendix A.I.  
<sup>18</sup> 20-28 Appendix A.I.B.2.; SJB-20-01 pg. 3; and Executive Order D 2020-039.  
<sup>19</sup> 20-28 Appendix A.I.B.1.  
<sup>20</sup> 20-28 Appendix A.I.B.1.  
<sup>21</sup> SJB-20-01 pg. 3.  
<sup>22</sup> 20-28 Appendix A.I.A.1  
<sup>23</sup> SJB-20-01, Sec II. Pg 2.  
<sup>24</sup> 20-28 Appendix A.I.C.1.  
<sup>25</sup> 20-28 Appendix A.I.A.2.  
<sup>26</sup> 20-28 Appendix A.I.A.3.  
<sup>27</sup> 20-28 Appendix A.I.A.4.  
<sup>28</sup> 20-28 Appendix A.I.C.3.  
<sup>29</sup> 20-28 Appendix A.I.C.4.  
<sup>30</sup> 20-28 Appendix A.I.C.5.  
<sup>31</sup> 20-28 Appendix A.I.C.6.  
<sup>32</sup> 20-28 Appendix A.I.C.7.  
<sup>33</sup> 20-28 Appendix A.I.A.2.  
<sup>34</sup> 20-28 Appendix A.I.B.2.; SJB-20-01 pg. 3  
<sup>35</sup> 20-28 Appendix A.I.A.4.  
<sup>36</sup> 20-28 Appendix A.I.B.1.  
<sup>37</sup> 20-28 Appendix A.I.B.2.  
<sup>38</sup> 20-28 Appendix A.I.B.4.  
<sup>39</sup> 20-28 Appendix B.I.A.1.  
<sup>40</sup> 20-28 Appendix B.I.A.2.  
<sup>41</sup> 20-28 Appendix B.I.A.3.  
<sup>42</sup> 20-28 Appendix B.I.A.4.  
<sup>43</sup> 20-28 Appendix B.I.A.5.  
<sup>44</sup> 20-28 Appendix B.I.A.6.  
<sup>45</sup> 20-28 Appendix B.I.A.7.  
<sup>46</sup> 20-28 Appendix B.I.A.8.  
<sup>47</sup> 20-28 Appendix B.I.B.1.  
<sup>48</sup> 20-28 Appendix B.I.B.2.  
<sup>49</sup> 20-28 Appendix B.I.B.4.  
<sup>50</sup> 20-28 Order III.  
<sup>51</sup> 20-28 Appendix C.1, and SJB-20-01 pg. 3.